



Product Information





# Innovative features

Attractive and accessible form designs

- Age-appropriate form designs and questions that have been co-developed with families and young people.
- World-leading assistive software.
- Promotes local support routes, such as ChatHealth messaging.

Provides tailored advice

- Displays public health advice alongside each question.
- Offers signposting, advice and support based on answers given.
- Provides a personalised care plan upon completion.



- Expert-written questions about a range of health topics available to use.
- Adapt and edit questions based on local policies and prevalent issues in your area.
- Choose which responses produce a 'red flag' alert.

Timely triaging and reporting

- Immediately view and triage responses in real-time.
- Robust alert system ensures no 'red flags' go unmissed.
- View and export detailed, anonymised reports on an individual/whole school/ locality basis.

Supported implementation

- Full project management to implement and deliver screening programmes.
- Shared digital tools, learnings and resources designed to engage schools and service users.
- Ongoing support to upload and manage digital forms.



# **Improved** outcomes

#### Benefits to your service users

- Offers an additional way to access support alongside existing routes.
- Presents an opportunity to disclose sensitive information without fear of being judged.
- Informs children and young people about how to make better health choices.
- Increases awareness of how support can be accessed through health professionals.



- Well-evidenced method of identifying and supporting unmet mental and physical health needs.
- Improves working relationships between schools and health partners.
- Commissioner-approved and evaluated approach used across the NHS to deliver and implement digital health contacts.

# What staff users say



"It has managed to pick up some quite complex needs and cases. Without that contact, those cases might not have been picked up."

A Commissioner

"I've picked up children that have had no support in the past, not even told their parents, schools or anybody. So, we are picking up young people that otherwise would have continued to escalate further."

A Public Health School Nurse

"The relationship that we've had between our school nurse service and us as a school has improved through this process."

A School Lead

### Case study

A 14-year-old girl completed the Health Form in Year 9. She was not known to health professionals.

When completing her form, red flags were raised on the following: 'did not feel safe at home', 'regularly felt frightened, worried or nervous' and 'regularly felt low in mood'.

An emotional health risk assessment was undertaken by a School Nurse to find out why she felt unsafe at home. There were no safeguarding concerns on the child's electronic patient record. However, during the appointment, the child disclosed she was being subject to physical abuse from her dad.

As a result, the School Nurse followed safeguarding policies and procedures to support the child.

# Who we are

We've been helping health teams to make transformative changes to their service delivery since 2012.

As an NHS team ourselves, we can help you make a tangible difference to people's lives by widening your reach and extending access to your service.

We go further to support you all the way, making it as easy as possible for your team to embrace and deliver change, whilst you stay focused on providing high quality care.

Find out more about our impacts at impacts.dhtsnhs.uk





# Want to adopt HealthForms?

Contact the

Digital Health Transformation Service at Leicestershire Partnership NHS Trust at lpt.teamdhts@nhs.net







