NHS

HealthGuidance

Product
Information

HealthGuidance

The online portal to deliver prescribed health information to service users and their carers.

Innovative features

On-demand content library

- Curate high-quality, clinically-assured assured content for your service users.
- Unique access codes to invite service users to unlock relevant content.
- Progress saving to pick up where last watched.

Produce specialist content

- Create and deliver specialist content to add to your dedicated topic libraries.
- Commission a creative video agency to script, film and edit your own videos.
- Includes video subtitles and world-leading assistive technology.

Real-time reporting

- Monitor user uptake level.
- See when content has been accessed during specific timeframes.
- Receive monthly data reports on website hits, video views and more.

Continuous feedback

- Receive service user feedback as they progress through content.
- Promote support routes, such as ChatHealth messaging, phone lines etc.
- Ensure every service user has equitable access to information.

Supported implementation

- Full project management to implement and set up your service's content library.
- Ongoing support to host and deliver new and existing topic libraries.
- Diary management to schedule and prepare for video recording dates.

Improved outcomes

Benefits **to your** service users

- Can start accessing support as soon as invited to view content.

- Empowered to take control by consuming information at a suitable time and pace.

- Easily share knowledge with family, friends and carers, as required.

- Get direct access to clinically assured content that is specific to their health needs and requirements at a given time.

Benefits **for your** service

- Has the potential to significantly reduce waiting lists.

- Make use of the latest technology to replace outdated ways of sharing health information.

- Reduced repetition of information sharing can release staff to provide more time to care.

- Ideal for supporting service users that are managing long term conditions.
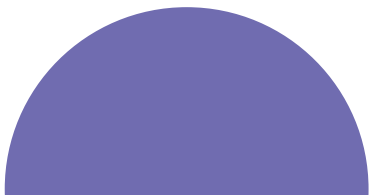
What staff users say

"Our team are very proud to be part of HealthGuidance and it's been well embraced by our service and the families we work with. The team behind HealthGuidance have been so supportive and very mindful that we're clinicians first and faces on camera second. We really couldn't have done it without their technical expertise. It's been a great opportunity."

Sarah Baines,
Neuro-developmental
lead nurse specialist

Case study

Challenge: In-person workshops for the families of children diagnosed with autistic spectrum disorder (ASD) were suspended due to the Covid-19 pandemic.

Solution: HealthGuidance enabled the team to deliver their workshops differently, by producing and launching a series of digital workshops on the online portal. This meant they could share important information faster, reduce waiting times and increase staff capacity to support those most in need.

Impact: The service is saving **£12,764** per annum by switching from in-person to digital workshops.

Who
we are

We've been helping
health teams to make
transformative changes
to their service delivery
since 2012.

As an NHS team ourselves, we can help
you make a tangible difference to people's
lives by widening your reach and extending
access to your service.

We go further to support you all the way,
making it as easy as possible for your team
to embrace and deliver change, whilst you
stay focused on providing high quality care.

**Find out more about our impacts at
impacts.dhtsnhs.uk**

Want to join HealthGuidance?

Contact the
Digital Health Transformation Service
at **Leicestershire Partnership NHS Trust**
at **lpt.teamdhts@nhs.net**

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